

Capability Statement



Asbestos
Services



Our accreditations

ISO 17025
UKAS accreditation - Testing



ISO 17020
UKAS accreditation - Inspection



ISO 9001
Quality management



EXOR
Compliance and procurement policies



ISO 14001
Environmental management



ATAC
Asbestos testing and consultancy member



ISO 45001
Health and safety management



UKATA
Asbestos training



CHAS
Registered firm



Elmhurst Energy Systems
Green deal approved



RICS
Corporate member



BAFE
Provision of Fire Risk Assessments



Gas Safe
Registered firm



RISQS
Registered firm



NAPIT
Approved contractor



Institute of Fire Engineers
Affiliate organisation



Constructionline
Registered firm



Fire Protection Association
Corporate member



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Mission, Vision and Values



We live our **Values** everyday at Pennington Choices Ltd; they serve as a compass for our actions and describe our behaviours.

Introduction



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Operations Director

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“Asbestos is the single greatest cause of work-related deaths in the UK ”

Health and Safety Executive

Asbestos is a naturally occurring mineral which is recognised as a carcinogen and is responsible for a significant amount of deaths each year in the UK (around 5000 deaths compared to around 1700 in car accidents). The problems arise when asbestos is disturbed and the fibres become airborne and are breathed in. Asbestos diseases are usually diagnosed many years after exposure and tradesmen are generally seen as most at risk.

Its importation into the UK has been prohibited since 1999, however substantial amounts still remain. The characteristics of asbestos has meant that it has been incorporated into numerous building materials such as floor tiles, textured coating, roofing sheets, roof tiles, soffits, flues, cold water tanks as well as panels lining doors and stairs or forming walls and boxing. It is also found as insulation on pipes, on old boilers and hot water tanks or as a spray coating. In fact, it has been known to have been used in over 3000 different types of product.

Pennington Choices is one of the UK’s leading asbestos consultancies. Our experience and expertise in asbestos management enables us to give our clients complete confidence and peace of mind. Our impartial service means you can comply with the Control of Asbestos Regulations (CAR 2012) in order to manage asbestos in your buildings.

Our nationwide team of experienced professionals operate within quality management systems to the highest standards. We provide services for all different types of clients and properties within both the private and public sector. Our asbestos surveying and inspection work is accredited by UKAS to ISO 17020 standards. Our in-house laboratories based in Bromley and Warrington and our air sampling and analysis is accredited by UKAS to ISO17025.

We provide a full range of asbestos management services which, once implemented into your business, provides a step by step route to achieve 100% legislative compliance.

“Pennington Choices was able to mobilise a surveying team swiftly and complete the surveys within the specified time frame.” Rob Cawley - Asset & Technical Manager. Irwell Valley Housing Association.

“I would like to say what a pleasure it has been to work alongside a very professional company with high customer service in mind. Overall I would highly recommend Pennington Choices to any other contractor. We look forward to working with you in the future.” Grahame Shaw - Maintenance and Minor Works Manager. Brookhouse Contracting

One way to achieve compliance is for us to undertake an audit, which involves a review of your existing documents, records, systems, policies and procedures relating to asbestos generally. This involves a combination of desktop study and site visits and interviews with your staff. We will then produce a report which will identify those areas which are satisfactory, any noticeable gaps or failures and then detail the recommendations needed in order to achieve full compliance.

Recommendations of areas needing attention in order to achieve full compliance will be provided at this stage.

In conjunction with the above, or as stand-alone services, we also offer the following:

- Preparation of asbestos register.
- Preparation of asbestos policy.
- Completion of training needs analysis.
- Preparation of action plan/management plan.

We recognise the vital role that effective and timely support plays in successfully managing asbestos risks. Whether it's delivery of a programme of surveys, establishing a new asbestos asset register or providing strategic advice on managing identified asbestos containing materials, we can help.

Our service works. We are easy to work with, we are flexible and we are responsive.

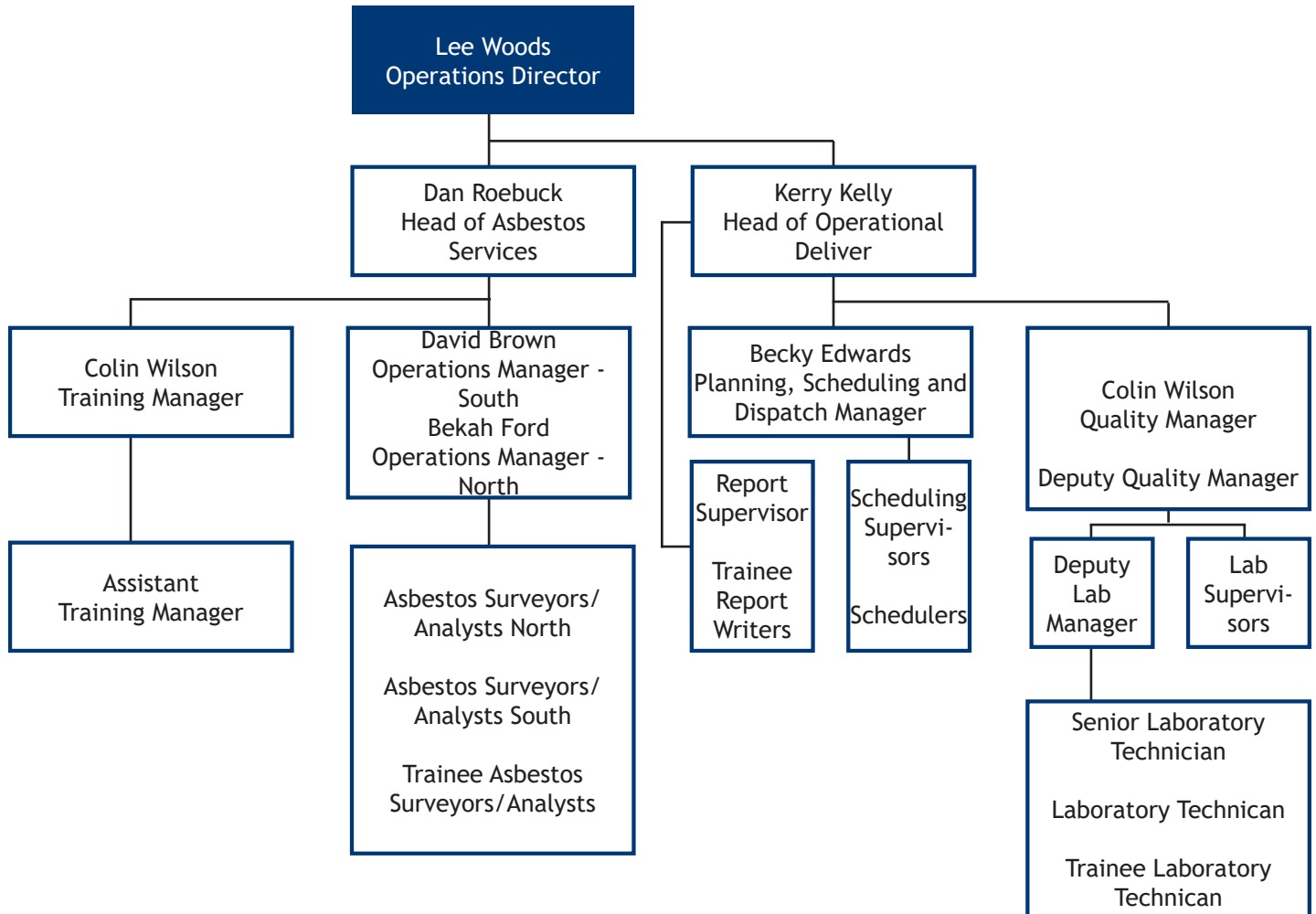
Our clients include local authorities, large and small housing associations, managing agents, NHS trusts, contractors, clients with large industrial premises and commercial/retail organisations.

We have set out in this document details about our services, our team and a small selection of relevant experience across all the sectors we work in.



Lee Woods
Operations Director.

Our Delivery Team



Our organisation structure for our asbestos business is included above. We have included CVs for our core team and a selection of of field based staff overleaf.

Lee Woods - Operations Director

MBA, BSc (Hons), FCIH



Experience

Lee is our operations director and is responsible for leading all multi-disciplinary compliance services.

Prior to joining Pennington Choices, Lee spent over 27 years working in the social housing sector. His experience as a director for two large housing associations has given him considerable experience of public and private sector housing. He has a reputation for excellence, professionalism and achieving high-quality results in challenging situations.

Key skills

- Operations director for all asbestos contracts, including large scale programmes for Clarion and London Borough of Southwark.
- Experience of managing large multi-disciplinary teams in excess of 130 staff members.
- Building and motivating team through coaching and leadership.

He is adept at building and motivating teams and partnerships through coaching and leadership and understands how to initiate strategies and work with his team to drive business performance, financial efficiency and excellent service delivery.

Lee is a key member of our mobilisation team for asbestos contracts. This enables him to develop a close working relationship with client's teams and ensures open and transparent working relationships are maintained. He ensures the quality of our services meets or exceeds our client's expectations and are delivered right first time.

Lee will provide strategic advice, support and guidance throughout the contract. One of Lee's principle objectives is to ensure customer satisfaction, performance targets, efficiency savings and value for money are achieved. He takes ultimate responsibility for the quality of project delivery and will ensure each contract is run in accordance with our ISO9001 accreditation and to the client's exact requirements.

Key experience

Operations Director
London Borough of Southwark

Operations Director
Clarion Housing Group

Operations Director
The Guinness Partnership

Dan Roebuck - Head of Asbestos Services

IOH Certificate of Competence in Asbestos and Other Fibres



Experience

Dan is an asbestos operational and project management specialist. He is responsible for the overall quality and delivery of all national asbestos contracts.

He has complete understanding of the fundamentals of business management and the ability to manage, develop, motivate and integrate teams. He has previously managed project teams delivering large-scale projects with blue chip clients in sensitive and challenging environments.

Key skills

- 24 years' asbestos industry experience.
- Highly credible and business focused, able to deliver real impact to business operations and management.
- Robust understanding of asbestos consultancy and asbestos removal services.

Dan has operated within asbestos related roles for 24 years. He has developed from a surveyor performing various asbestos surveys to director-level management roles.

His experience within the industry provides him with an excellent understanding of how to successfully deliver an array of asbestos services.

Dan has extensive experience overseeing the successful delivery of asbestos consultancy services. He currently leads on asbestos and environmental consultancy; providing specialist environmental surveys, consultancy, management, compliance and safety training services nationwide.

His robust experience within the industry means he is also capable of providing real value to our projects. Having previously acted in the capacity of operations director for an asbestos removal organisation, he is acutely aware of the roles of asbestos removal teams. Dan can help to ensure they deliver services safely and effectively.

He previously held responsibility for the day-to-day management of asbestos removal operations managing site, administration and contract management staff to ensure contract delivery, safety, quality and profitability.

Key experience

Head of Asbestos
£500,000 (per annum)
Clarion Housing Group

Head of Asbestos
£250,000 (per annum)
London Borough of Southwark

Head of Asbestos
£200,000 (per annum)
Stevenage Borough Council

David Brown - Operations Manager (Asbestos)

Passport to safety; P402 - Building Surveys and Sampling; P403 - Asbestos Fibre Counting; P404 - Air Sampling and Clearance Testing; CSCS - Health and Safety Course; S301 - Asbestos and Other Fibres; Certificate of Competence in Asbestos (S301+Oral); IOSH Managing Safely; NEBOSH General Certificate (NGC1); NEBOSH General Certificate (GC2).



Experience

David is our operations manager for asbestos. David is responsible of the day-to-day delivery of all southern based contracts, for clients such as Clarion Housing Group, The Guinness Partnership and London Borough of Southwark, to name a few.

With over 15 years' experience in asbestos surveying, David has a wealth of knowledge in project management and leading large teams of surveyors to deliver successful projects.

Key skills

- Highly credible and business focused, able to deliver real impact to business operations and management.
- Over 15 years' experience in various roles within the asbestos consultancy industry.

David has held various roles within asbestos services throughout his career, from technical administrator to project manager, senior consultant; contract manager to operations manager. His experience within the industry provides him with an excellent understanding of how to successfully deliver an array of asbestos services.

David has particular skills in implementing and managing asbestos management software, having successfully implemented, audited and achieved UKAS accreditation status TEAMS software with his previous employer. Having held the position of quality manager, David understands and complies with the high standard UKAS require and he is knowledgeable in current legislation and regulations.

David has managed asbestos consultancy projects for both domestic and commercial portfolios, including social housing properties, universities, school and retail units.

Key experience

Operations Manager.
Phoenix Community Housing

Operations Manager.
The Guinness Partnership

Operations Manager.
Sussex Police Authority.

Bekah Ford - Operations Manager (Asbestos)

BOHS P401, BOHS P402, BOHS P403, BOHS P404, BOHS S301, NEBOSH General Certificate in Occupational Health and Safety, NEBOSH National Certificate in Fire Safety and Risk Management, IOSH Managing Safely; CSCS



Experience

Bekah has over 15 years industry experience gained in a variety of roles ranging from Asbestos Surveyor, Analyst, Project Manager and Operations Manager.

With a practical understanding of consultancy services, Bekah has the skills and competencies required to oversee major contracts. Bekah also has experience of working within an asbestos laboratory and as such, is fully aware of the demands relating to sample analysis and the prioritisation of analysis when undertaking high volume contracts.

Key skills

- Fifteen years experience of managing and delivering complex consultancy projects in all key sectors
- Previous practical experience in key roles such as surveyor, analyst and laboratory analyst

Bekah oversees contracts from tender stage through to invoice. She has line management responsibilities for a team of surveyors and analysts and is responsible for motivating and briefing her project team. Bekah identifies client expectations and ensures that the allocated team are aware of these. She attends client meetings to discuss delivery and quality matters and proactively identify ways to improve the service.

Bekah works with our clients to understand demand and regularly reviews resourcing requirements in the region.

In her capacity as operations manager, Bekah takes responsibility for providing management information and KPI reporting. Bekah also oversees project financials and reports internally and externally on such matters.

Bekah is NEBOSH qualified and is competent to produce risk assessments and method statements for the projects that she oversees.

Bekah regularly manages asbestos abatement projects and contractors including the production of scopes, specifications, tender escorts, project completion packs.

Key experience

Operations Manager.
Cobalt Housing, The Guinness Partnership, Liverpool City Council, Onward Homes, Wigan Council, Magenta Living, Salix Housing Association

Project Manager.
Star Pubs, Thwaites, BAE Systems, The Royal Bank of Scotland, Health and Safety Executive, Greenwich Leisure Limited

Project Manager.
Dairy Crest, Magnox

Kerry Kelly - Head of Operational Delivery

CSCS; NVQ Business Administration.



Experience

Kerry Kelly is our head of operational delivery. She oversees our customer services team and is responsible for arranging appointments, contacting residents and dealing with customer queries and complaints swiftly and sympathetically. She has extensive experience in customer services within the housing sector.

Kerry leads our customer services team and promotes good communication between residents and our surveyors. She promotes proactive working measures to increase access and maintain regular contact with her team to ensure they are familiar with our client's requirements. Kerry works with our training manager to keep her team up to date with specific measures for working with residents, including: customer care, equality and diversity, cultural and religious sensitivity and working with at-risk and vulnerable residents.

Kerry oversees the planning of our customer services team workload to ensure clear accountability and responsibility across the team. She has involvement with projects from the outset, liaising with project managers to identify the needs of clients and in particular, customer services support. Kerry holds daily team briefings to ensure workloads progress according to plan and to share lessons learned arisen from resident suggestions and complaints.

Kerry has shared responsibility for supporting monthly report production. She is also responsible for upholding our commitment to respond to all urgent requests within two hours and all routine instructions within 24 hours.

Key skills

- Provision of friendly, focussed and confident customer services nationwide.
- Understanding and pro-active solutions to customer requirements.
- Responsibility for personnel recruitment, reviews and development.
- Oversees service planning system and timely responses.
- Regular provision of customer care training.

Key experience

Head of operational delivery
Gravesham Borough Council

Head of operational delivery
Guinness Partnership

Head of operational delivery
Manningham Housing Association

John James - Report Writer/QA Supervisor

P402 - Surveying and Sampling Strategies for Asbestos in Buildings.



Key skills

- Highly proficient in CAD and floor plan software.
- Over 7 years' experience in a supervisory role.

Experience

John has over 6 years' experience within a report writing role and has been in the report writer/QA Supervisor role for 2 years.

John is responsible for overseeing the productivity of our report writing teams, ensuring the timely delivery of our asbestos survey reports. The QA team process on average 100 domestic reports per day, all of which are scrutinised for compliance with our stringent quality expectations and those required to ensure compliance with our UKAS accreditation.

John has particular input into the QA process for commercial and industrial complex survey reports, and those of schools, hospitals and alike. These survey reports are more complex and often require bespoke floor plan production and annotations using our CAD software.

Using our bespoke TEAMS software, John also produces regular data feeds and CSV files for our clients, enabling them to upload survey data into an array of client management systems, ensuring the clients own asbestos databases are kept as up to date as possible.

Key experience

Report writer/QA supervisor
Clarion Housing Group

Report writer/QA supervisor
Liverpool City Council

Report writer/QA supervisor
London Borough of Southwark

Colin Wilson - Training and Quality Manager

CCP, S301, UKATA certified trainer



Experience

Colin is our dedicated training and quality manager.

It is his responsibility to maintain quality standards to ensure our continuing UKAS accreditation. Colin maintains the company quality manuals and asbestos procedures to maintain compliance with ISO 17020 and ISO 17025. He ensures we complete our participation in the RICE and AIMs schemes to the required standards.

Part of his role is to perform monthly quality tests to ensure the company meets its quality assurance standards.

As training manager, he works with clients to develop and deliver UKATA accredited asbestos awareness training which includes:

- Developing information and advice literature for tenants and employees
- Providing suitable information for landlords' websites
- Consulting and engaging with tenants for clients in the public and private sectors.

The training Colin delivers is specifically designed to give workers and supervisors the information they need to avoid disturbing asbestos during the course of their work.

Colin has worked with the following clients to train their staff:

- London Borough of Southwark
- Halton Housing
- Onward Housing Group
- Clarion Housing

Colin is also responsible for all our internal training of staff.

Prior to becoming a training manager, Colin was an experienced asbestos manager. He has worked in the asbestos industry for over 19 years and has been involved in all aspects of the work, from surveying, testing and removing, as well as from a quality and operational point of view. Colin is also responsible for all our internal training of staff.

Key skills

- Highly experienced in the asbestos industry
- Extensive training experience for both clients and our own internal staff.
- A proven track record of delivering asbestos services within the public sector.

Key experience

Training Manager and Deputy
Quality Manager
London Borough of Southwark

Training Manager and Deputy
Quality Manager
Clarion Housing Group

Training Manager and Deputy
Quality Manager
Stevenage Borough Council

Rebecca Edwards - Planning, Scheduling and Dispatch Manager

BA (Hons) Fine Art.



Experience

Rebecca is our planning, scheduling and dispatch manager with over 10 years' experience in customer services, specifically within the housing industry. Rebecca drives and maximises productivity of the scheduling function and field based operatives. She oversees the work of our 13 schedulers and ensures that our field based operatives are meeting with their scheduled works efficiently and to the highest standard. Rebecca reviews, organises and deploys resources for ensuring all work orders across the business are planned and executed by means of our schedulers, management systems, management data and surveyors.

Key skills

- 10 years' experience in property customer services.
- Proven management skills to drive performance.
- Excellent communicative and conflict management skills.

Rebecca plays a key role in mobilisation of contracts as she is responsible for ensuring we will meet the timescales and work output as requested by the client. Rebecca reviews and implements effective communication strategies to present to clients for liaison with their stakeholders, in the form of bespoke letters, emails, phone calls and access initiatives. Rebecca also produces monthly KPI reports for clients, identifying non-conformance trends and addressing them with the client to reach a swift and effective solution.

Rebecca is a point of escalation for complaints received by stakeholders, should a member of the scheduling team fail to resolve the issue at the point of initial contact. Rebecca will liaise with the complainant to reach a solution and record the complaint to be included in formal monthly reports.

Rebecca's robust history of working in customer services has given her the skills to communicate effectively and in a professional manner with both clients and stakeholders to build strong and positive working relationships. Similarly, her proven communication and management skills allow her to lead our schedulers to promote maximum work outputs in a positive and efficient environment.

Key experience

Planning, scheduling and dispatch manager.

Clarion Housing Group

Planning, scheduling and dispatch manager.

London Borough of Southwark

Planning, scheduling and dispatch manager.

The Guinness Partnership

Planning, scheduling and dispatch manager.

London Metropolitan Police Authority



Asbestos Surveying

We are capable of tailoring asbestos surveys exactly to your needs; whether an individual domestic dwelling or multiple buildings within a large commercial/industrial setting. We are fully experienced in surveying all types of buildings. Survey types include:

Management Survey

As defined by HSG264 (Asbestos: The Survey Guide) the purpose of this survey is to:

“locate, as far as reasonably practicable, the presence and extent of any suspect ACMs in a building which could be damaged or disturbed during normal occupancy, including foreseeable maintenance and installation, and to assess their condition.”

This survey type provides a duty holder or building owner the required information to effectively manage ACMs and forms part of an asbestos management plan.

Refurbishment & Demolition Survey

As defined by HSG264 the purpose of this survey is to

“locate and describe, as far as reasonably practicable, all ACMs in the area where refurbishment work will take place or in the whole building if demolition is planned. The survey will be fully intrusive and involve destructive inspection, as necessary, to gain access to all areas, including those that may be difficult to reach.”

Hybrid Surveys

We are also able to offer a combination of the two surveys within an individual building which would target and include those specific areas subject to refurbishment/demolition and survey the remaining areas of the building to capture as much information about the location of ACMs. Included within the survey report are relevant recommendations in dealing with or managing identified ACMs.

Re-inspections

Following the issue of a survey, we can offer ongoing compliance by carrying out a re-inspection of the ACMs found. It is recommended that these should be conducted annually although for some higher risk ACMs in areas prone to disturbance, inspections should be considered to be more regular.



Images above show one of our asbestos surveyors on site.

High levels of service with clear defined roles, good administration and timely response to queries. Good access to senior management.

Andrew Grive

The Regenda Group

The re-inspection involves updating the condition of the previously identified ACMs and addressing any access issues from the original survey. The results of this are issued in an updated report, similar to our normal survey report format with recommendations on dealing with or managing the identified ACMs

We ensure that our surveys are to the highest standard by maintaining UKAS accreditation which conforms to ISO/IEC 17020:2012. This body annually audits our quality and ensures that high standards are maintained. As a result, all surveys are therefore undertaken in accordance with HSE guidance HSG264 Asbestos: The Survey Guide.

Our surveyors are required to undergo six months experience in the field along with obtaining the P402 BOHS proficiency module (building surveys and bulk sampling for asbestos) before being deemed competent enough to undertake a survey. Rigorous auditing is carried out to ensure quality is maintained. All of our employees have a path of development to work towards which involves obtaining further qualifications and experience in other areas of the asbestos industry.

All samples taken as part of the survey are analysed in our in-house laboratories which are also UKAS accredited to ISO/IEC 17025: 2005.

Due to our advanced electronic data capture system (TEAMS) we are able to process and deliver surveys in a timely fashion. For clients that we have an ongoing relationship with, we enable them on our client portal which automatically uploads the survey report once approved.

Each report can be viewed via our normal report format or listed by ACM's in order of risk. We also have the ability to offer client specific exports which are usually required to upload to their database.

These assets along with our approach to delivering a high quality service have afforded us many thriving long term relationships with clients of all sizes.

Asbestos Air Monitoring

We have a dedicated fleet of mobile laboratories capable of undertaking swift and impartial air monitoring to compliment all types of asbestos removal projects. We also offer air monitoring services to reassure clients of safe fibre levels in environments where known asbestos is situated.

We provide an instant result via our advanced electronic data capture system (TEAMS) for all air monitoring undertaken on site and are able to provide hard copies to all involved parties on site once testing is complete. Once formally approved all



paperwork is available to view and download through our client portal. The different types of air monitoring we offer are as follows:

Certificate Of Reoccupaton

Following removal of ACMs (usually notifiable) this certificate is required to ensure the area within the removal scope is thoroughly clean and safe to re-occupy. It consists of four stages which assesses the quality of asbestos removal. The enclosure must pass all stages and is vital to ensure that the work area is clean and suitable for subsequent use.

Reassurance Air Testing

Usually undertaken during or following removal of non-notifiable ACMs and also to reassure that where asbestos is still present, that fibre levels are safe.

Background Air Testing

usually undertaken whilst contractors are setting up enclosures for asbestos removal.

Leak Air Testing

Undertaken during asbestos removals to assess enclosure effectiveness.

Personal Monitoring

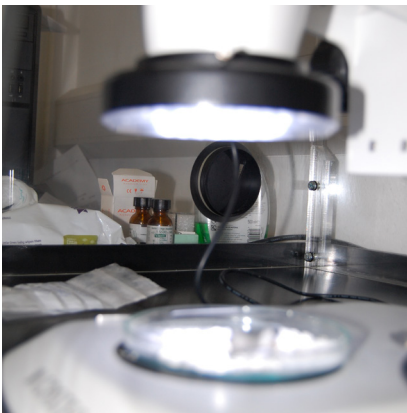
Undertaken during asbestos removals to ensure control methods are being adhered to. Also used for checking for RPE suitability.

Our air monitoring services are UKAS accredited, conform to ISO/IEC17025:2005 and adhere to guidelines documented in HSG248 Asbestos: The analysts' guide for sampling, analysis and clearance.

All of our analysts have obtained BOHS proficiency modules P403 Asbestos fibre counting, P404 Air sampling for asbestos and MMMF and requirements for a Certificate of Reoccupation certificates and have undergone sufficient training and rigorous auditing to ensure their competence in carrying out the tasks. To maintain our high standards and UKAS accreditation we are required to participate in Regular Inter-Laboratory Counting Exchange (RICE) which assesses the proficiency of laboratories counting asbestos fibres in the air.



Images show air monitoring in one of our fully kitted vans and air monitoring on site



Images show our UKAS accredited laboratories in Bomley and Warrington.

Asbestos Consultancy

We provide asbestos consultancy services for both public and private sector organisations of all sizes. Our experienced and qualified consultants, backed up by certified competent management staff, are able to offer the full range of asbestos consultancy including:

- Provision of scope and specification of works for asbestos remediation projects.
- Provision of complete asbestos tendering packages including OJEU compliant procurement services with associated tender administration and independent evaluation.
- Project management of asbestos remediation programmes.
- Management of asbestos data migration projects.
- Bespoke training services to client's employees with specific responsibilities for asbestos.
- Seconded staff resources (technical or clerical staff at the client's sites or offices).
- Gap analysis of asbestos processes and procedures.
- Review and rewriting of asbestos management plans.
- Contractor, consultant and supplier auditing services.
- Provision of a web-based portal for the sharing of asbestos information.
- Ad-hoc project specific consultancy.
- Expert witness service.

All consultancy works are conducted in a professional, impartial and flexible manner to ensure the client's day to day and overarching strategic aims with respect to asbestos are met.

Asbestos Sample Analysis

Our professional environmental analytical laboratories provide the highest quality analysis of asbestos and are UKAS accredited to EN ISO17025.

We always ensure that results are provided in the required timescales.

Our laboratories provide analytical services for:

- Asbestos consultants
- Asbestos removal contractors
- Local authority or Registered Providers who conduct their own asbestos surveys.



ISO 17020

Demonstrates competency
in asbestos inspection.

- Private building contractors and other businesses
- Other asbestos laboratories at demand peaks
- Homeowners
- Additionally, our laboratories support our own asbestos surveying and sampling services.

Our state of the art laboratories enable us to provide an end-to-end service for our clients with a fast and reliable turnaround of results. The accuracy of our analysis is a result of our exhaustive training and auditing regime. Results are delivered by email, via our Asbestos Management Portal or issued in hard copy if the customer has used the drop-in emergency service. Additionally we use the 'TEAMS' asbestos software system which ensures that other consultants using this system can quickly integrate the results of asbestos analysis into their surveys - saving both time and cost.



ISO 17025

Demonstrates competency
In asbestos testing.

Operating our two in house laboratories offers greater flexibility of turnaround times and allows us to react to emergencies without compromising standards of quality and provide results quickly (within 24hrs of samples received or sooner if required).

Our Laboratories are open for business from 7am - 7pm Monday to Friday. Our laboratory services are competitively priced to deliver fast, reliable and accurate results. We offer volume discounts depending on the scope of the project. Our structure is such that we can also perform immediate analysis on samples the moment they are delivered to one of our asbestos testing laboratories. We recognise that on occasions samples will need to be analysed on an urgent basis, therefore we offer an out of hour's emergency service.

Our laboratories are staffed with exceptionally educated and skilled personnel. Our Lab analysts are University graduates with a science degree and hold the P401 (Identification of asbestos in bulk samples) qualification from the British Occupational Hygiene Society. Testing is performed using Polarised Light Microscopy as detailed in HSG 248.

Training

We are UKATA accredited to conduct Asbestos Awareness Training (formerly known as Category A). We also provide non-licensed asbestos removal training via approved suppliers.

We currently provide bespoke training solutions for a number of clients across a wide variety of disciplines from management and executive level staff within housing associations to plumbers and electricians for subcontracted service providers and all levels in between.



UKATA

Asbestos accredited training

Several individuals in our organisation are members of the BOHS and are also qualified BOHS tutors of asbestos 'P' modules. As such, we are kept up to date in terms of latest research on asbestos related issues and also issues affecting our training courses.

All our UKATA certified training providers have a minimum of 10 years experience in the asbestos industry and a breadth of experience across all facets our business and the industry as a whole.

The training syllabus will always include the following topics:

- Properties and risks of asbestos (background on asbestos, types, morphology and properties of the various types).
- Effects on health of asbestos exposure (discussion on types of health conditions, increased risk associated with smoking, statistics and rates of incidence and latency period).
- Types, uses and likely occurrence of asbestos and ACMs in buildings (interactive work on types and locations of asbestos containing materials and examples).
- How to control the risks from asbestos and emergency procedures (interpreting asbestos information, questioning survey types, basic principles of control measures and basic emergency procedures)
- Legislation relating to asbestos (detailing legislation hierarchy, key regs. in CAR 2012 with extra focus on Reg. 4 - The duty to manage and an introduction to licensed, non-licensed and notifiable non-licensed works).

London Borough
of Southwark

“Very Informative and
interesting training
provided by
Pennington Choices.”

South Craven
School

“A very entertaining
and interesting
session.”



Our Planning, Scheduling and Dispatch Team

To ensure good customer service and an efficient service by our field-based staff, we have a dedicated planning, scheduling and dispatch (PSD) team. Our team is trained alongside our surveyors in customer care, equality and diversity and protecting children and vulnerable adults.

Our PSD team is led by Kerry Kelly. Kerry works collaboratively with our heads of services and service teams across the business to ensure we have an integrated approach to service delivery. She has a key role at mobilisation of any project to ensure she understands contracts response times and service level agreements for each new project. Key responsibilities for our PSD team include:



- Handling and resolving telephone and email enquiries from clients, tenants and our own field-based staff.
- Proactive outbound telephone calls to arrange appointments with tenants.
- Liaising with, and directing, field-based operatives.
- Sharing ideas and insight in order to continually improve the PSD function including increasing appointments made, appointments kept and properties accessed.
- Identifying and escalating early warnings for risk to response times/SLAs, productivity outputs and process.
- Understanding the difference between planned and responsive works and the differing approach to each in order to manage demand and minimise cost.



Kerry and the team are constantly reviewing current processes to improve efficiency and productivity of the delivery of surveys. Our surveyors also work two late evenings per week (Tuesday & Wednesday) until 7pm to allow tenants to be able to book appointments outside of normal working hours. Kerry's role includes:

- Forecasting client demands.
- Reporting of turnaround times vs. client KPIs.
- Grouping appointments geographically not by client to cut our carbon footprint.
- Report on a weekly basis the progress of individual projects per client to give full visibility and ensure we are meeting the required client deadlines.
- Call reporting and monitoring the amount of incoming and out bound calls, how quickly we pick up calls etc to give our clients optimum customer service.

Images show our planning, scheduling and dispatch team

FUSION²¹

Procurement

Commissioning our team is simple as we are appointed to the following frameworks:

Fusion 21

Lot 1 - Asbestos Surveying & Consultancy



Northern Housing Consortium

Lot 1 - Management of Asbestos Services

Lot 3 - Training Services

South East Consortium

Asbestos Inspections Framework



Network Rail

Lot 1 - M25 and London

Lot 2 - England and Wales outside M25

NHS North of England Commercial Procurement Collaborative

Lot 6 - Asbestos consultancy, surveying and testing



LHC

I - London Ws 1

I - London Ws 2

JW - Home Counties West Ws 1

JW - Home Counties West Ws 2

JS - Home Counties South Ws 2

H1 - East Anglia Ws 1

H1 - East Anglia Ws 2

HX - Home Counties North Ws 1

HX - Home Counties North Ws 2

G - West Midlands Ws 1

F - East Midlands Ws 2

G - West Midlands Ws 1

G - West Midlands Ws 2

E - Yorks & Humberside Ws 2

DX - North West Ws 1

DX - North West Ws 2



Reallies

Lot 2 - Asbestos services



Direct appointment may be possible from any of these frameworks and this saves time and money for clients when they require the service for a programme of work.

Our Experience

The Farmiloe Building

Project overview

The Farmiloe Building is located on a busy high street in East London. The main building has significant internal and external areas that are grade 2 listed. Ahead of planned maintenance works, H Smith Engineers appointed our team of asbestos surveyors to deliver a refurbishment and demolition survey to all accessible areas of the office.

Prior to commencing on site, we performed a site visit to gain additional familiarity with the building and its layout. Our site visit prepared our team in advance to make sure the scope of the survey outlined by H Smith Engineers was comprehensive for their planned maintenance works and to make sure we delivered our survey with a sympathetic approach for the building's protected status.

Once we had finalised our survey plan with our client, our surveyors delivered the refurbishment and demolition survey. We analysed our samples in our local UKAS accredited laboratory. Our local resource delivered the survey, tested the samples and produced the final report within five days.

Our survey and subsequent report was produced in accordance with HSG264 - Asbestos: The Survey Guide and the Control of Asbestos Regulations 2012.



Wendle Court

Project overview

Wendle Court Unit Five is an office block located around a central courtyard populated by other office blocks. Constructed in the early 1990s, the condition of the office block had deteriorated significantly since its construction. H Smith Engineers had been appointed to deliver renewal works ahead of the commercial property's re-sale to the public.

In order to deliver the works safely without disturbing asbestos containing materials and to ensure the safety of the contractors, future building users and neighbouring office workers, our asbestos consultants were appointed to deliver a refurbishment and demolition survey.

The condition of the building had declined substantially across many areas.

Our surveyors completed a comprehensive survey to locate, as far as reasonably practicable, all asbestos containing materials within the building. Our survey and subsequent report was completed in accordance with HSG264 and recommendations were based on the control of asbestos regulations 2012.

To reduce the time taken to complete development works and to reduce the number of days the commercial property was off the market we used our local resource. Samples were taken in our in-house UKAS accredited laboratory and the report was produced within one week of our instruction.



Blakeney Leigh Limited

Project overview

Blakeney Leigh Limited is a multi-disciplinary property and construction company who provide London Borough of Greenwich with structural services. We were appointed by Blakeney Leigh to provide specialist asbestos surveying services on a former power station located on a London Crossrail site, which is a restricted access environment. The building is undergoing a refurbishment by London Borough of Greenwich. Turnaround times were essential as our final report was to be a part of a larger feasibility study by Blakeney Leigh. We were given the KPI of a three-week turnaround, from mobilisation to final report. These tight timescales meant that mobilisation had to be as efficient as possible without hindering quality or health and safety of any staff member.

As the power station is located on a Cross rail site, we had to adhere to strict Crossrail policies and procedures. As a RISQS certified organisation, we understand the importance of adhering to such procedures to ensure the highest health and safety when completing the surveys. In order to work on site, all on site staff were required to wear personal protective equipment which was compliant to the European standard EN 471 as well as the railway group standard GO/RT 3279. This included GO/RT 3279 approved hi visibility orange trousers, jacket, boots, helmet, eye protection and gloves.

Crossrail also had their own specific requirements regarding any vehicle involved with the project and in particular, on site. This included the fitting of Fresnel lenses, which are visual devices to cover blind spots on vehicles; side-scan detection and warning systems, among others.

The site itself is challenging due to its high level elements; the former powerhouses are around 20 meters high and so we utilise mobile elevating work platforms (MEWPs) to reach the ceilings and higher areas to conduct our inspections. All staff undergo training and refresher training before the commencement of any contract. We use our site specific risk assessments to identify any further training required and as a result, we enrolled all surveyors working on site to complete full MEWP training before beginning any works. Due to the age of the building, and former industrial use as a domestic waste incinerator to generate power, the presence of residual asbestos was highly likely, and therefore our survey team focused particularly on any such ACMs which may be disturbed during the proposed development.

We completed an effective mobilisation within a tight timeframe in order to begin and successfully complete full surveyor, site-specific training. We completed all site work within five working days and turned the final report around in 9 working days, which met with our client's KPI of returning the report within three weeks.



Liverpool City Council

Project overview

Liverpool City Council appointed our asbestos consultants to undertake surveying and analytical services across various power sub-stations across the city. These industrial units, such as traffic light sub-stations, depots and offices require refurbishment and demolition surveys to all accessible areas, ahead of planned refurbishment works.

We have conducted a number of asbestos surveys across the city and produced accompanying reports in accordance with HSG264 - Asbestos: The Survey Guide. During assessments, P402 qualified surveyors inspect areas including; ceilings, walls, cable wrapping, columns, floors, electrical boxes and floors. Details of areas inaccessible to surveyors not included as part of the survey are clearly outlined within final reports. Samples are analysed at our Warrington UKAS accredited laboratory.

We provide recommendations on dealing with asbestos occurrences based on the Control of Asbestos Regulations 2012 and Approved Codes of Practice, and the Health and Safety at Work etc Act 1974 to ensure good management practices and known maintenance requirements are identified and implemented ahead of planned works.

Priority findings requiring immediate attention are outlined within reports. Surveyors use handheld devices during assessments to complete surveys in accordance with the relevant industry standards and within Liverpool City Council's requested format. In addition to ensuring accurate and full completion of assessments, handheld devices enable surveyors to capture on-site images and detailed notes. Commentaries and images are included within final reports to provide an up to date view of each building and individual components.



Aylesford Newsprint

Project overview

Following the decision to demolish the 100 acre industrial site, a suitable asbestos consultancy needed to be appointed to survey the site.

The sheer scale and unique nature of the site meant that the appointed consultancy required considerable experience and expertise, to survey the site and to work closely with project managers and contactors ahead of planned removal works.

The works were conducted in a phased approach, building by building, with close supervision of the surveying teams by the Project Manager to ensure quality and consistency between surveying processes and to ensure that rigorous health and safety standards were adhered to.

Issues on-site that were overcome included high level access work (requiring MEWPs) and the surveying of a long stretch of pipe-bridge.

Our survey, and subsequent report, was produced in accordance with HSG264 - Asbestos: The Survey Guide.

Final issued reports to the client were fully comprehensive including executive summaries, full descriptive registers, laboratory analysis reports, photos and accurate marked up plans.

Our success supporting our client on this project has seen our services extend to procure the removal works, with the provision of a fully comprehensive scoping document to allow a successful competitive tendering exercise.



Cannon Rubber Factory

Project overview

Notting Hill Housing Trust needed to appoint a suitably qualified and experienced asbestos consultancy to complete a management survey of the Cannon Rubber Factory.

We updated the premises' asbestos management plan, the survey was required to locate, as far as reasonably practicable, the presence and extent of asbestos containing materials which could be damaged or disturbed during future occupancy of the building.

Our project managers completed a site visit prior to commencing works to gain a sound understanding of the industrial environment. During our initial visit we mapped out the layout of the factory and

arranged access to areas to be included as part of the management survey.

Within the survey, we collected samples from the ground floor, first floor, office sections, ceilings, roof, stairwells, kitchen and other living spaces, tiles, toilets, and external areas (walls and surrounding ground). Samples were tested in our local UKAS accredited laboratory. We provided Notting Hill Housing Trust with:

- A final report that detailed our discovery and condition of asbestos containing materials.
- An analysis report.
- Asbestos register.
- Material risk assessments with recommendations.
- Sketch plans and photographs (captured on our surveyors' handheld devices).



Metropolitan Police

Project overview

The Metropolitan polices 620 square miles, consisting of 32 borough within greater London and serving more than eight million people. In 2018, our asbestos team was appointed to provide a range of asbestos services similar to that of Transport for London, including:

- The management of the asbestos register;
- Completion of suitable risk assessments;
- Relevant management and refurbishment/ demolition surveys;
- Audits of removal work to be conducted and resultant reports to be completed, including surveys;
- Reactive service for use in emergencies, for example, when there is a suspected asbestos containing materials (ACM) release.

Met Police have stated a number of stringent KPIs within this contract, including four-hour response times in regard to emergency calls. This is a service that is required 24 hours a day, 365 days a year. We will comply with this KPI as we use Moneypenny, an out of hours call handling centre, which will alert one of our on call operations managers to attend or arrange for a surveyor/analyst to attend the emergency. Our Bromley laboratory is open 24 hours a day with competent lab analysts available to test emergency samples. We also have mobile laboratories to capture air tests before and during any removal works.

Due to the restricted access environments contained within the police buildings, such as evidence rooms, briefing rooms, custody suites, and the potential need for our presence

at incident and crime scenes, all staff working on this project are required to have passed enhanced security clearances. In addition to this, Metropolitan Police require all surveyors to hold P405 and W504 qualifications, which is above the expected standard for blue light asbestos services.

We successfully completed mobilisation phase and have commenced the three-year project in March 2019. We have completed heightened security measures such as enhanced personnel clearances for every member of staff involved in the project. All surveyor staff have completed project specific training, such as working at heights and lone working procedures. All staff assigned to this contract hold the requested P405 and W504 qualifications and expiry dates are managed with personal work passports, alerting us to upcoming expiry dates for refresher training. This will ensure that all staff are fully qualified at all times throughout the lifetime of this contract.

We have commenced the compliance programme for the whole estate and have ring fenced surveyors to attend ad-hoc project works as required.

We have achieved 100% on KPIs in March and expect to continue with said high percentages as the project progresses.



**METROPOLITAN
POLICE**

Surrey & Sussex Police

Project overview

Sussex Police Authority require us to conduct asbestos surveys and air monitoring activities in restricted access environments, for example, crime scenes where considerable fire damage might have occurred; occupied and operational environments such as public working areas and in areas requiring the appropriate level of police vetting and DBS clearance. These are areas that are under the direct control of the police authority. Further to this, all staff involved in the contract, from our management team to surveyors, were required to achieve enhanced security clearances in order to gain access to restricted areas such as custody suites, evidence rooms and briefing rooms.

Further challenges were present in the form of Health and Safety considerations due to the fragile nature of certain sites. This means that our work must not only be carried out expertly and with the highest regard to health and safety, but also with careful attention not to disturb or disrupt live investigations.

We understand the urgency of our services by Sussex Police Authority, particularly in time sensitive situations such crime scene areas. Because of this, we have offered an emergency call our service which is available 24 hours a day, seven days a week. To ensure that an emergency phone call is always responded to, we have recently employed the services of Moneypenny, a phone answering service with a plethora of contacts, to make sure that any calls made by our clients are received and reacted to immediately.

We are tasked with surveying with the upmost care and consideration for ongoing investigations whilst trying to determine the presence of any asbestos exposure risks that may be present for both the investigating officers and any subsequent contractors or persons required to work onsite.

We have been tasked with various other surveys both at damaged crime scenes and in response to maintenance and management requirements for buildings associated with the Police Authority Portfolio.

Our works with Sussex Police Authority include providing asbestos survey reports in accordance with the requirements of HSG264; providing material risk assessments for any ACMs identified; assisting the police authority in producing priority risk assessments to comply with their duty to manage asbestos.

We have achieved response times expected by Sussex Police Authority and maintain a continued, positive client relationship due to our provision of an efficient and reliable service to date.

We have also provided recommendations and advice in relation to identified asbestos materials and assisted the police authority in complying with their duty to manage asbestos on a case by case basis. We continue supporting asbestos removal and remediation in the form or asbestos air monitoring during asbestos removal works.



Fortnum and Mason plc

Project overview

Fortnum and Mason provide luxury retail and catering in the heart of London. We have provided on-going asbestos consultancy support to Fortnum and Mason for six years to ensure our Client continues to provide world-renown services in a safe environment that reflects their commitment to high-quality.

Our range of services has included:

- Management surveys
- Refurbishment surveys
- Re-inspection surveys
- Asbestos management plans
- Asbestos removal procurement
- Asbestos air monitoring

Our methodology fulfils the requirements of our UKAS accreditation and HSG 264 / 248 guidance. Samples from our surveys are analysed in our local UKAS accredited laboratory for testing.

The building is open throughout the year and any works need to be delivered in a manner that is sympathetic to our Client's specific needs.

Often this has meant working night shifts and we have been able to fully ensure availability of our technical staff whenever required.



Alexandra Palace

Project overview

Our team of asbestos surveyors have gained significant experience in buildings that are subject to listed status or within conservation areas. Our proven track record of delivering a service to the client's requirements whilst ensuring that items of historical importance are not affected as a result have ensured we maintain our 'right first time' culture.

We are proud to have delivered such a service to Alexandra Palace. We were appointed to undertake a refurbishment and demolition survey to specific areas of the Grade II listed entertainment venue. We believe our success on this project was founded on our constant communication between all involved parties from start to finish; an approach that has supported our good relationships with clients responsible for managing other buildings of significant historical importance.

The building was still in operation and occupied by the public. This posed a challenge for our team and the client when planning and undertaking the survey. To address and overcome this and other challenges, multiple pre-start site meetings were held between ourselves and our client to ensure we considered all relevant issues prior to commencement.

Our proactive approach identified the need for our fully equipped, trained and experienced surveyors to work in confined spaces with all required safe working practices. Our extensive planning and forward thinking approach to all of Alexandra Palace's issues were mitigated and led to a successful project that was completed on time and within budget.



Epsom General Hospital

Project overview

Epsom General Hospital provide services to 490,000 patients a year to people across south west London and north east Surrey. Following a scheduled asbestos management survey, the hospital had taken the decision to remove asbestos sprayed coating and asbestos insulating board in various places of the hospital. Project managers had already appointed an asbestos removal contractor to complete the removal works; however they needed to appoint a suitably experienced and qualified asbestos consultancy to deliver air testing and four stage clearances to ensure the safety of patients, staff and contractors.

On November 2015, our asbestos consultancy team was appointed to deliver the asbestos air testing works in accordance with the HSG248.

The scheduled removal works had been planned to take place during both weekdays and weekends to ensure that reduced impact on the normal operations of the hospital and that the safety of patients, hospital staff and visiting contractors was guaranteed.

We understood the importance of delivering a service that would be as unobtrusive as possible in this unique environment.

To minimise as far as possible the interruption the works would likely cause, we coordinated with our client prior to commencement, an optimal programme of leak testing, personal air monitoring and four stage clearance works in a phased approach. When dates needed to be shifted due to a change in the works programme - we were able to respond flexibly.

The works were more complicated than usual, due to the removal methods specified - a quilling method of sprayed insulation removal, combined with an air-line bottle fed system for the respirators used within the enclosures.

To ensure that the client and hospital had a transparent trail of information documenting our works, we uploaded air monitoring reports to our on-line portal system, where they could quickly and easily be accessed.



Royal Sussex County Hospital

Project overview

The Royal Sussex County Hospital is currently undergoing major renewal works scheduled to take place over the next decade. The project, costing just under £500 million, will replace some of the oldest buildings within the NHS with two new, state of the art facilities.

Whilst the significant renewal works are taking place, the hospital will still provide services for patients across the region in Brighton and Hove.

On March 2016, our asbestos consultants were appointed to support the 3Ts construction project by providing refurbishment and demolition surveys in accordance with HSG 264. Prior to commencing we undertook a site visit to make certain our surveyors understood the requirements and environment of this wholly unique building. We mapped out the environment and identified the need for specialist equipment such as mobile elevating work platforms (MEWPs) to reach high level ceilings and upper elevations. This was facilitated by our surveyors who already had the necessary MEWP training in place.

Similar to the requirement to survey at high levels, we also delivered surveys to inaccessible areas installed behind asbestos containing materials.

To deliver these additional surveys safely (so we could provide the client with a more comprehensive asbestos report), we collaborated with on-site asbestos removal contractors. Representative controlled removal of overlying asbestos allowed our surveyors to inspect areas behind the ACMs. As another example of our ability to access all areas, we worked with the hospital's engineers to safely survey the building's lift shaft. All samples taken as part of our surveys are tested in our in-house UKAS accredited laboratory.

The survey process was on-going, with surveys produced on a phased based, as buildings were decanted and handed over.

Final issued reports to the client were fully comprehensive including executive summaries, full descriptive registers, laboratory analysis reports, photos and accurate marked up plans.

Following the surveying process, we provided air monitoring and 4-stage clearance services on-site; helping to ensure that asbestos-free areas are returned to the client, on-time.

Our forward-thinking approach, in-depth surveys and air monitoring services provided the client with a comprehensive service which minimised impact to the operational environment of the hospital, the patients and the on-going works on this prestigious project.



London Borough of Southwark

Project overview

We undertake surveying and analytical services associated within the corporate portfolio and within social housing stock for London Borough of Southwark.

Surveys include varied property types within the corporate portfolio, communal areas to general needs, sheltered and supported housing and within individual domestic dwellings (houses, flats and bungalows).

We provide a combination of management surveys, refurbishment and demolition surveys and re-inspection surveys. We also provide some analytical services and re-occupation certification post removal and occasional UKATA approved asbestos awareness training to council staff.

We provide a responsive service to undertake surveys of voids or where ad-hoc works are being undertaken and to provide analytical services associated with removal works.

We provide expert level advice to support the council where specific issues arise on site including liaising with residents when required.

We have encountered and overcome a number of problems including:

- Arranging access in a high density, multi cultural environment with high levels of deprivation
- Upskilling our fieldwork team to deal with substantial equality and diversity issues.
- Technically challenging environments such as sub-structure tunnels.
- Working within a varied property portfolio with different property archetypes.
- Provision of csv exports up upload onto the client's chosen asset management system - APEX.



The Guinness Partnership

Project overview

The Guinness Partnership own a significant amount of properties, including properties owned by subsidiaries in the group, including domestic and non-domestic. They are seeking a supply partner to undertake a range of asbestos surveys and consultancy support to help the housing association manage asbestos.

The Guinness Partnership already employ a small number of P402 qualified surveyors, we be required to support the development of these surveyors and ensure our knowledge and experience is passed on to them.

We are required to provide the following services: asbestos consultancy services; asbestos mentoring and training; asbestos surveying and sampling and asbestos abatement management

Currently, approximately 20% of The Guinness Partnership's domestic properties have received a management survey. We are currently in the process of delivering surveys in order to help the housing association meet their 100% survey target. We provide management surveys to ensure all areas are assessed to locate, as far as reasonably practicable, the presence and condition of any suspected asbestos containing materials across houses, bungalows and blocks of flats. We provide refurbishment and demolition surveys to locate any suspected asbestos containing materials specifically in communal areas such as common areas of houses/flats of multiple occupation. This is inclusive of areas that may be deemed difficult to reach.

We are required to provide 24 hour a day, 365 day a year emergency telephone advice and attendance on site, as necessary. We need to be on site within two hours. We provide urgent surveys which may be conducted outside normal office hours if required. This service is provided 24 hours a day, 365 days a year and with a guaranteed call out time of within 2 hours. Urgent bulk sampling and analysis is provided wherein up to 5 material samples will be collected for testing. Our Laboratory email results immediately and provide certificate and laboratory schedule within 48 hours of their request. We provide a 15 day turnaround of full planned reports which are inclusive of lab results, KGI data and QA. Our void surveys are provided by day 3 and all reports are provided in the agreed format by the association and Pennington Choices.

We have provided added value to this contract in a number of ways. For example, we are working with Hackney Way, a project run by the charity Mancunian Way and owned by The Guinness Partnership. The multi-award winning charity supports projects to tackle social issues that young people face and empower them to make positive choices by bringing communities together. The Hackney Way project offers local young people a more structured and competitive experience of 5-side football in the Hackney area. The funding we have provided is used to purchase football tops, trophies, balls and wages for staff for weekend matches with other football teams. The football team have recently played their first competitive game of the season.



Saxon Weald

Project overview

Saxon Weald is responsible for managing 6,000 homes across Sussex and Hampshire. They provide affordable rented and shared ownership homes for individuals and families, as well as properties exclusively for residents aged over 55. Their housing stock includes houses, bungalows, blocks of flats and sheltered accommodation.

We deliver asbestos surveying and bulk sampling for Saxon Weald in accordance with HSG264 - Asbestos: The Survey Guide. We use P402 qualified surveys to perform assessments and bulk analysis is delivered at our Bromley UKAS accredited laboratory by in-house P401 qualified analysts. Our substantial resource base and convenient location means we can return results in an expedient manner and comfortably within our clients' specified turnaround times.

Our final report details areas surveyed and the status, location and condition of asbestos containing materials. We provide recommendations (tailored to the nature of the survey) following management, refurbishment and demolition and re-inspection surveys in accordance with the relevant HSG guidance.

We also provide air monitoring / four stage clearance services when removal works are required and in this situation are appointed by the removal contractor directly.

We have worked in a flexible manner with Saxon Weald for over two years. During this time we have worked with both of their chosen asset management systems, Keystone and more recently Promaster. We have produced exports from our TEAMS system or directly updated data on site (in the case of re-inspections).

As a number of our asbestos surveyors are also domestic energy assessors, we were able to produce the required lodged Energy Performance Certificates (EPCs) for domestic properties on behalf of Saxon Weald. These were carried out on void properties at the same time as an asbestos survey. We use NES software to produce the Energy Performance Certificates and once an EPC has been lodged, an email sent to the client with a link to the Pennington EPC portal where they are able to retrieve the Energy Performance Certificate, along with any supporting information. This process resulted in a more efficient, better value for money service.



